

Dive Center Checklist

created by
SUBEX THE ART OF DIVING

This dive center checklist is part of the GOOD TO KNOW dive guide and along with the template Dive Info & Wishes, forms a valuable resource for your dive holiday preparation and planning. A dive holiday costs vacation time and money, both of which are too valuable to unnecessarily risk through inadequate information and poor preparation.

With this dive center checklist, we give you a tool to evaluate each dive center before you book. The checklist contains all relevant categories and is designed in such way that all questions, which can be answered with a simple YES or NO/NA (no answer), can help you compare the services and quality of dive centers in advance.

The evaluation is as simple as a traffic light: red=stop, yellow=caution, green=free to go

RED: For the first 8 questions, the answer field NO/NA is red. These 8 questions should all be answered with YES; otherwise, we strongly advise you to choose another dive center, so that your holiday will not become a nightmare!

YELLOW: If the remaining 62 questions contain NO/NA answers, then check each of them to determine the importance of this NO/NA for your planned dive holiday. If in doubt, we recommend you compare closely with other dive centers.

GREEN: If all questions are answered with YES and at most the few with NO/NA answered questions are of minimal importance to you, it's likely that your dive holiday with this center can become a dream holiday.

	YES	NO/NA
A) QUESTIONS WHICH MUST BE ANSWERED WITH "YES"		
1. Communication with the dive center is in my native language or in a language that I understand very well.		
2. The documents of the dive center are in my native language or in a language I know very well.		
3. Fixed daily opening times (from - to -)		
4. Daily dive activities are offered and completed. (except weather-related restrictions)		
5. Each dive activity is supervised by an experienced guide who knows the area well (at least 250 dives).		
6. The manager and/or the dive guide speak a language that I understand well.		
7. There is working emergency equipment, consisting of a first aid kit and oxygen tank with O2 provider system at the dive center and taken along on each dive activity. 100% oxygen should be available at all times.		
8. Before each dive, there is a detailed briefing with explanation of the dive area, safety instructions, dive etiquette, etc. (See GOOD TO KNOWLEDGE Page 16).		

	YES	NO/ NA
B) CONSIDERATIONS ABOUT COMMUNICATION		
9. The main language at the dive center is my native language.		
10. My contact person is located in the area and can thereby provide meaningful information.		
11. The answer to my inquiry is prompt.		
12. All my questions are being answered.		
13. The services are described sufficiently and clearly.		
14. The prices of all services are clearly stated.		
C) QUESTIONS ABOUT INFRASTRUCTURE		
15. General facilities: reception/counter, a protected sitting area, and toilets are available.		
16. Rental equipment is stored in its own protected, well ventilated, and lockable room.		
17. Fresh water showers are available.		
18. A suitable area is available for rinsing equipment.		
19. A sufficiently equipped workshop is available.		
20. There is a charging station for UW flashlights.		
21. There is a filling station for dive tanks.		
22. A first aid box for wound care with ointments and non-prescription drugs is available.		
23. There is a safe and adequate means of transportation to provide the services offered.		
24. A small library with marine life identification books is available.		
25. Drinks and snack bar at the dive center or in the immediate vicinity.		
26. An emergency clinic with a decompression chamber can be reached in a maximum of 90 minutes transport time.		
D) QUESTIONS ABOUT THE DIVE AREA		
27. The dive area corresponds to my diving abilities (easy, medium, expert - see GOOD TO KNOW Page 7).		
28. There are at least 5 different dive sites that meet my requirements and wishes.		
29. There is the possibility to dive 2 to 3 times daily.		
30. Night dives are possible.		
E) QUESTIONS ABOUT DIVE COURSES & DIVING		
31. The first dive, also called a check-dive, is a normal dive, with ample time and designed to be quiet and stress-free to get used to diving again.		
32. When selecting a dive partner, the 4-star rule is followed.		
33. Group size is a maximum of 4 divers per guide.		

	YES	NO/ NA
34. The compressed air tanks are made of steel.		
35. Dive tanks of different volumes (10, 12 and 15 liters) are provided.		
36. Breathing regulator with an alternate air source (octopus) is standard.		
37. Diving with a dive computer is standard.		
38. There is no dive time restriction other than air supply, assuming I adhere to deco and safety stop recommendations.		
39. Dives up to max. 40 meters are allowed. This takes into account my diving experience, training, and my current physical condition.		
40. After each dive, I receive a detailed debriefing. (see GOOD TO KNOW Page 23).		
41. Drinking water, tea, coffee, fruit and/or biscuits are offered during the dive trips.		
42. All relevant continuing education courses (see GOOD TO KNOW 32 and 33) are offered by qualified instructors.		
F) QUESTIONS ABOUT EMERGENCY EQUIPMENT AND MANAGEMENT		
43. The staff shall be responsible for the application and implementation of the emergency management plan.		
44. There is sufficient oxygen to be used for the duration of transport to the emergency clinic to ensure 100% O ₂ administration.		
45. Surface marker buoys are provided free of charge.		
G) QUESTIONS ABOUT THE DIVING MATERIAL		
46. Complete dive equipment in sizes from XXS to XXXL is available for rent.		
47. The equipment is disinfected after each use.		
48. There are dive computers for rent.		
49. There are halogen flashlights for rent.		
50. There are corrective/prescription dive masks for rent.		
51. There are UW compasses for rent.		
H) QUESTIONS ABOUT PRICES AND EXTRA COSTS		
52. All prices are listed as final prices (VAT included).		
53. A pre-payment discount is granted for booking and payment of dive packages in advance.		
54. Services will be calculated at the end of your holiday according to what you actually used and the best quantity discount is given. ("Best Price Principle")		
55. Daily transfers from the hotel to the dive center and back are free of charge.		
56. No fees for payment by credit card.		
57. Additional costs are clearly stated, are clearly communicated, and will be clarified in advance of payment. (For example, national park fees)		

	YES	NO/ NA
58. Drinking water, tea, and coffee are served during the dive activities free of charge.		
59. Nitrox fillings up to 36% without surcharge.		
60. Larger dive tanks (15 liters) without surcharge.		
61. The dive computer is part of the complete equipment without surcharge.		
62. The rental dive equipment shall be billed according to actual usage: per dive and not per diving day or holiday day.		
63. Additional costs (teaching aids and certification fees) in the courses are described in detail and are listed on the price list.		
64. The certification card is included in the price of the course and will not be billed separately.		
65. The teaching materials for continuing education courses are provided free of charge.		
I) QUESTIONS ABOUT ENVIRONMENTAL PROTECTION		
66. The dive center is a member of a local environmental protection organization.		
67. The dive center actively and demonstrably protects the coral reefs.		
68. The dive center promotes and guarantees the careful handling of fresh water for rinsing equipment.		
69. The dive center provides reusable drinking water bottles free of charge.		
70. The dive center offers continuing education courses in marine biology with a qualified trainer.		

	YES	NO/ NA
TOTAL		